

YOUR ROLE AS HOSPITALITY TEAM

You are the nourishing heart of Rally Jr., ensuring both our energetic kids and our amazing volunteers are well-fueled and cared for! Your mission is to showcase unreasonable hospitality across the board. By taking care of the behind-the-scenes details, you directly enable others to serve and impact every person at the event!

FRONT-LINE FUEL

Meal time is more than just a break—it's a chance to connect and kick off the night right! You will be right in the action as kids arrive.

- **Prep for Smooth Sailing;** Have the pizza stations ready to roll before the doors open. Think assembly-line efficiency to keep the check-in process moving swiftly!
- **Friendly Faces & Fast Service;** Greet each kid with a massive smile and a cheerful "Have a great night!" Keep the line moving, but make sure every single interaction is incredibly positive.
- **Safety First, Snacks Always;** Safety is our top priority. Be hyper-aware of any allergies or dietary restrictions (these will be noted on the kids' check-in tags). Double-check labels and ensure we are handing the right safe options to the right kids.

THE VOLUNTEER HUB

Our volunteers are pouring their energy into these kids, and your role is to pour right back into them!

- **Create a Rest Oasis;** Your designated volunteer area should feel like a true mini-retreat. Keep it spotless, organized, and fully stocked with the essentials—water, coffee, and extra snacks just for them! Make it a space where they can genuinely recharge.
- **Anticipate Needs;** Think ahead! Do they need a quick pick-me-up? Have cold water, coffee, or a small treat ready during transition times.
- **Personalized Hospitality;** Make it personal! Learn volunteer names if you can. A quick "Thanks for all you're doing, Sarah!" or "How's your night going, Mark?" makes a massive difference in helping them feel valued.

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ON-THE-FLOOR DELIVERIES + SUPPORT

You aren't just confined to the hub—you are the ultimate problem-solving partners for the entire building!

- **The Delivery Service;** Keep an eye out for Grade Leaders and Vibe Team members who are locked into the action zones. Jump in and run deliveries—a cold water bottle, a quick snack, or a band-aid—directly to leaders who need a boost on the floor.
- **Hydration Heroes;** Ensure all water stations around the campus are always full and accessible.

KEEP IT CLEAN + CELEBRATORY

A clean environment shows we care and ensures the massive scale of Rally Jr. operates smoothly.

- **Sparkling Stations;** Keep the pizza hand-off areas and the volunteer hub tidy throughout the entire night. Wipe down tables, sweep up crumbs, and empty trash cans regularly.
- **Be Resource Ready;** Know exactly where the extra paper towels, trash bags, first-aid kits, and extra waters are stored. Being prepared for sudden spills keeps everything flowing without a hitch.
- **Express Gratitude;** Approach every task with a joyful, cheerful heart! Make it a point to genuinely thank other volunteers, leaders, and staff throughout the night. A simple "Thanks for everything you do!" from you can completely refresh a tired leader's spirit!